

Frequently Asked Questions

Summer 2018

Getting Ready:

How do I check in?

General check-in for the Summer Sessions begins at 3pm in the Chevron Auditorium on the dates listed below:

- Session A / A&D – Sunday, May 20th.
- Session B – Sunday, June 3rd
- Session C – Sunday, June 17th
- Session D – Sunday, July 1st

I-House Resident Assistants (RA) will be available to assist you and answer your questions when you arrive.

If you arrive later in the evening, you will be able to check-in at the Front Desk. You can reach the Front Desk at (510) 642-9490, 8am and 12am every day. After midnight, we kindly request that you use that phone number to contact the RA on duty to assist you with checking in. Please bring a photo ID with you when you check in.

Can I arrive early?

In some cases, we are able to accommodate requests to arrive earlier than our scheduled move-in. This is contingent on space being available for your preferred arrival date. Please email your request for an early arrival to ihres@berkeley.edu at least two weeks in advance. If we are able to approve your request, additional nightly charges will apply.

Can I arrive late?

Yes. If you plan to arrive after the scheduled move-in date, please notify us in advance by emailing us at ihres@berkeley.edu. This way, we will know when to expect you and we can ensure that we have your check-in packet ready for you at the Front Desk on the day of your arrival. You may Check-in at the Front Desk after 5pm on your scheduled move-in date. Please note that the room and board rate will not be adjusted if you choose to arrive after our scheduled move-in date.

Can I store my luggage at I-House?

We only offer luggage storage on our official move-in dates – May 20th, June 3rd, June 17th and July 1st. If you arrive earlier than the scheduled check-in time of 3pm, your luggage can be stored in a secure space until check-in officially begins.

What should I bring for my room?

Very little. Your room is furnished with a regular twin size bed, a dresser, a nightstand, a desk, a desk chair, and desk lamp as well as an overhead ceiling light. Each room is also equipped with a radiator, allowing you to control heating within your room. Linens and pillows are available for purchase through the Resident Store, located adjacent to the ground floor Laundry Room. In addition, you may rent a mini refrigerator and borrow items such as an iron or cleaning supplies from the Resident Store rather than bringing your own. Please see our [What to Bring \(pdf\)](#) for more information and a list of prohibited items.

Can I have mail or packages sent to me before I arrive?

No. Due to the sheer number of residents moving in during our primary check-ins we are unable to accept packages until after residents have checked in.

What is my mailing address?

Your mailing address to receive mail is:

Your Name
International House
2299 Piedmont Avenue
Your Room #
Berkeley, CA 94720-2320 USA

How do I set up my Wireless I-House Internet Connection and access my Mailbox?

After you have checked into I-House, you can connect to the internet and get your mailbox combination by signing on to your account via the StarRez portal:

<https://ihb.starrezhousing.com/StarRezPortal/>

Once you have logged on, click on "*IHouseID and Mailbox*". You will find detailed instructions on how to navigate to the internet registration by creating an I-House Network Registration. You will also find detailed instructions on how to open and close your mailbox.

How do I get from SFO/Oakland airport to I-House?

BART goes directly from both Oakland and SFO to Downtown Berkeley, where you can take a taxi to the International House—about a 5 minute drive. You may also use a shuttle service or a cab. Please visit the [SFO](#) or [Oakland Airport](#) websites for comprehensive airport transportation information.

Living at I-House:

Do you accommodate special diets? Vegetarian? Vegan?

Dining Services provides a variety of meal options, including vegetarian and vegan selections. Although not guaranteed, special diets can usually be accommodated within our facility. Residents are encouraged to arrange a meeting with our dining staff to discuss any special dietary concerns or food allergies by e-mailing ihdining@berkeley.edu.

Can I transfer from I-House to a campus dorm or vice versa?

I-House is separate from the UC Berkeley dormitories, so you cannot transfer your residency to the campus dormitories. Each housing option requires a separate application and has separate policies.

How do I pay my Room & Board fees? When are they due?

For Summer, the full room and board fees must be paid in full when completing Phase 2 of the application.

Are rooms/floors coed?

Shared rooms are not coed. Each floor is coed with the exception of the 8th floor Women's Hall.

Are bathrooms and showers shared? How many are there?

Bathrooms and showers are shared but are separated by gender. There are 2 bathrooms and 2 shower facilities for each gender on each floor with the exception of the 8th floor which is our Women's Hall and only has a female bathroom and one shower facility.

Can I change my room or my roommate?

There are no room changes allowed during Summer Session housing.

What parking lots/spaces are available?

Parking on the UC Berkeley campus is very difficult. In non-metered areas, parking is free for two hours and unregulated after 7 pm. A limited number of permits are available through the City of Berkeley for an annual fee of \$45, which exempts you from the two-hour limit. Please see the City of Berkeley [parking website](#) for more information. Meters are free with a California disabled placard.

Who do I go to if I have questions or concerns while living at I-House?

Do not hesitate to talk to the Resident Support Services (RSS) staff at the Front Desk. They are available to help you 24 hours a day, daily. You can also reach them by calling (510) 642-9490. Concerns of a sensitive nature will remain confidential.

I-House Resources:

Where do I find more information about I-House, including its policies and procedures?

Please read our [Resident Handbook](#) located on our website under **Residents** > [Resident Portal](#). The handbook has a wealth of information pertaining to anything you need to know about I-House. Take the time to familiarize yourself with the handbook.

Is there a kitchen I can use?

We do have a small kitchen that is available for use by residents. The kitchen includes pots, pans, dishes, utensils and appliances. Residents can reserve the kitchen in advance. There is also a microwave conveniently located near the elevators in the laundry room, available for resident use at any time.

Do you have a library or quiet place to study?

Our library is open 24 hours a day and features international newspapers and a variety of periodicals. It offers a congenial, yet quiet, study atmosphere. Access is restricted to residents only.

Where can I print documents? Do you have a laundry room?

I-House has a number of computer printing stations and a full service Laundry Room. Printing services are linked to your I-House Debit Account. Once you have checked in, you will need to register your I-House Debit Account: <http://ihouse.berkeley.edu/residents/debitaccounts.php> Laundry machines operate on debit or credit cards only.

Once this is completed, you will be able to review your meal plan balance, I-House Cafe points, and add funds for computer printing and RSC services. If you have any questions or concerns, please call our Front Desk at [\(510\) 642-9490](tel:5106429490) or the Admissions team at [\(510\) 642-9470](tel:5106429470).

I-House Policies:

What are Quiet Hours?

Creating noise that unreasonably disrupts residents or neighboring community members at any time is unacceptable. In addition, residents are asked to be especially considerate during the Quiet Hours from 11pm-10am on weekdays, and 1am-10am on weekends. For both the academic year semesters and for the summer sessions, around-the-clock quiet hours begin on the last day of instruction and continue to the end of the term. There are several resident lounges available for larger/noisier gatherings, please ask our Front Desk for more information.

Is smoking allowed at I-House?

Smoking and tobacco use are strictly prohibited inside I-House and the areas surrounding the building. The entire UC Berkeley campus adopted a tobacco-free policy on January 1, 2014 that prohibits tobacco use in any form on all University property. This includes e-Cigarettes and vaping.

Can I have a guest stay with me?

Overnight guests are welcome at I-House in accordance with our Guest Policy. Each resident is allowed to have an overnight guest for a maximum of three nights per semester. Guests are not permitted for more than three consecutive nights without special exception. An appeal for an exception can be submitted to the Director of Admissions. For those residents with a roommate, you must have her/his permission prior to hosting an overnight guest for any duration. In addition, you will need to notify the Front Desk that you have a guest. Female guests will be issued a temporary key to the women's bathroom and showers.

For a complete listing of all I-House Residential Policies, please review our Resident Handbook at <http://ihouse.berkeley.edu/residents/handbook.pdf>